



Board

- Education – *Provincial Primary Care Priorities and Activities*
Janna Hotson, President & CEO and William Willard, Executive VP & CFO
 - The Board received a presentation on provincial primary care priorities and activities underway in the province. The Board learned the provincial government established a Primary Care Action Team (PCAT) led by Dr. Jane Philpott in January 2025 with a mandate of having every person attached to a primary care team in the province by end of 2029. The initiatives and priorities driven by the PCAT to achieve this were discussed, including the recent call for expansion of family health team capacity. The Board heard about the process for the recent call for expansion of primary care teams based on under-served postal codes, and of DRDH's participation in regional primary care planning as a response to the opportunity.
- The Board, through the Quality, Risk, and Safety Committee, reviewed organizational risks and progress on mitigation strategies as part of the proactive Risk Assessment Checklist program provided by the organization's insurance reciprocal, the Healthcare Insurance Reciprocal of Canada. The three top risks for 2025/2026 were approved by the Board for action and monitoring over the upcoming year.
- The Board's Quality, Risk, and Safety Committee further received education on key quality measures in healthcare of pressure ulcers and falls, aiding a discussion in how overall quality performance is measured in the organization. Performance dashboards that contain key performance indicators were reviewed for emergency and medical departments, further highlighting how quality and safety is measured on an ongoing basis throughout the organization.
- The Nominating Committee of the Board provided a report on Board recruitment for the 2025/2026 Board year, reporting that there are no anticipated vacancies for the upcoming Board year. Patient/Resident Representatives are being sought, and the committee has identified potential candidates to serve as Patient/Resident Representatives on both the Patient and Family Advisory Council as well as Board sub-committees.
- The Board received a report on long-term care quality and operations from the Four Seasons Lodge Long-Term Care Home's Medical Director, Dr. Elizabeth Noulty. Dr. Noulty reported on the recent outbreak at the home, commenting on measures taken to keep residents safe and well-cared for.

Capital Development:

- The Board received a report on both the Primary Care Capital Development Project as well as the Long-Term Care Capital Development Project. It was shared that both continue with construction work well underway and progress at both sites.
 - Primary Care Capital Development – Construction is at 93% completion for the Primary Care development, with exterior work being finalization and interior work also nearing completion. Equipment, furniture and supplies for the new building continue to arrive onsite, with the plan to begin to move supplies into the building over the coming weeks. Teams across the health campus are busy preparing and planning to work in the new building, with workflow discussions and schedules being adjusted to support the new expanded space. Due to delays in receiving critical elements of the emergency systems, the project is expecting a delay in opening to ensure the building will have required systems in place and functional at the time of opening. The project team continues to work towards identifying a grand opening date and first patient day later this summer.

- Long-Term Care Capital Development - Construction continues, reaching over 20% completion this month with significant progress on steel framework continuing. Rock-breaking is nearing completion and continuing intermittently as the construction team works to finalize connection of the water main to the site. Partners including the Town of Deep River, Four Seasons Conservancy and Mackenzie Community School's Tamarack program been actively working towards long-term site drainage solutions. The Ready-for-Takeover date continues to be projected for March 31, 2027, with the first resident day in June 2027.

Foundation

- The Foundation shared that James Thompson resigned from DRDH Foundation in early May in pursuit of new adventures. The DRDH Board was advised that the Foundation's day-to-day operations are being managed by the Events and Fundraising Assistant while the Board reviews direction, need, and capacity for future operations.
- Preparations for the upcoming signature Foundation event, Run for Home, continue. Registration is now open for 2km, 5km, 10km and half marathon runs on the morning of Saturday, June 28, 2025. The event promises to be an exciting day, with many supporters and community sponsors and members taking part in the festivities.

Auxiliary

- Eileen Burke provided a report on the DRDH Auxiliary's Annual Meeting held on May 8th, 2025. It was reported that at the meeting the DRDH Auxiliary announced a total donation of \$152,000, with \$135,000 of funds donated towards a new cardiac monitoring system for DRDH's emergency department and medical inpatient unit, and a \$17,000 annual contribution to the Preschool Speech and Language Program.
- It was reported that since its founding, the DRDH Auxiliary has raised over \$2 million with over 400K volunteer hours contributed to these fundraising efforts.
- The DRDH Board thanked the Auxiliary volunteers for their extraordinary efforts in managing both their Gift Shop and Whistle Shop and for their ongoing support of DRDH.

Health Campus Updates

Accountability Agreements

- The Family Health Team Annual Operating Plan template for the 2025/26 submission has been received, with a June 27, 2025 date for submission to Ontario Health. The completed operating plan will be presented at the June Board meeting for approval prior to submission.

Building Updates

- Work on the Sprinkler System Upgrade continues, with work moving into main entrances and some clinical areas throughout May. Work continues predominately after hours to minimize impact on operations and patients.
- Work on the replacement of the Nurse Call system has begun, with a crew onsite for initial pulling of cabling starting in early May. Work is expected to be minimally invasive and will be coordinated around patient/resident needs.

Communication

- A new Corporate Brand Use Policy and Brand Guidelines have been finalized and shared with both internal and external partners to support a consistent and professional image across all our communications. The policy and guide outlines standard and appropriate use of the DRDH brand, name, and logos as well as resources to support standard image for all elements of the organization.

Emergency Department

- Members of the Emergency Department Physician and Nursing teams participated in a Rural Trauma Team Development Course, hosted by DRDH and delivered by the Ottawa Rural Trauma Team. 12 members of the nursing team participated with 3 local physicians. Learnings from this day focused on assessment and stabilization of trauma patients as well as team functioning, improved patient outcomes, and communication.

Emergency Preparedness

- In partnership with the Town of Deep River, a public information campaign was conducted to recognize Emergency Preparedness week from May 5-9, 2025. In addition to the public engagement to improve awareness, internal education and activities occurred to improve our teams' knowledge of emergency preparedness activities.
- In preparation for the upcoming relocation of the Family Health Team to the new primary care building, the Emergency Preparedness Committee completed a review and updated all emergency policies affected by the change. Updates to staff on changes impacted by the relocation will be shared in June.

Human Resources

- The Management Team participated in part three of a three-part series of formal Management Training in May. Debriefing from the final session with participants is planned to ensure integration of learning into organizational knowledge and practice.
- Workplace Falls Awareness Week was recognized in May, with education and awareness to promote safety at work shared throughout the organization.

Infection Prevention and Control

- The Emergency Department and primary care teams continue to collaborate with Renfrew County Public Health and Public Health Ontario in response to the increase of measles outbreaks throughout Ontario. Measles have been confirmed in the Ottawa area, with many suspected cases being managed by public health and local healthcare agencies.

Long-Term Care

- Residents in the Four Seasons Lodge celebrated a special Mother's Day brunch, with a delicious meal and celebratory flowers for all the mothers, grand-mothers and great-grandmothers at the Lodge.

Medical Inpatient Unit

- The Medical Floor census continues to remain at or above 100% this month, with continued high numbers of Alternative Level of Care (ALC) patients. Communication with Ontario Health atHome, as well as Ontario Health, regarding the unavailability of community and home care supports has been shared to highlight the impact on medical inpatient bed availability and the ongoing significant challenges with discharge from hospital.

Medical Affairs & Recruitment

- A news release, welcoming Dr. Quenneville to the Family Health Team, was shared to a warm reception from the community. The Family Health Team is actively preparing for the start of Dr. Quenneville's practice on June 2, 2025.

Nursing

- The organization celebrated Nursing Week from May 12-16, 2025, with a mixture of daily food and treats, education, prizes and activities. A "Wall of Recognition" produced over 90 heartfelt message of appreciation by our team members and patients for DRDH nursing team members.

Regional Partners

- A delegation from DRDH attended the annual Advantage Ontario Conference, with team members delivering two presentations during the conference. Director of Care Jenny Hickson and Food Service Supervisor Ann Kelly delivered a presentation on Resident Focused Dining and the implementation of an innovative à la carte menu model. CEO/Administrator Janna Hotson and CFO William Willard delivered a presentation on Succession Planning and Leadership Development.